DocAve® Online 3

Release Notes

Service Pack 14, Cumulative Update 2

Issued December 2016

The Enterprise-Class **Management Platform** for **SharePoint** Governance

New Features and Improvements

- Optimized the conflict resolution options and logic in **Control Panel** > **Dynamic Object Registration Settings**.

- There is now support for granting permissions to Control Panel for standard users.

- Granular Backup and Restore supports automatically stopping the running of an incremental backup job when a full backup job of the same plan has started.

- In Identity Manager, you can now select multiple Policy Enforcer profiles and click **Find Conflict** on the ribbon to perform a job. The job will identify conflicting rules where user activities are both being limited and explicitly granted by separate profiles. After the job is finished, you can also view and export the conflict reports.

- In Identity Manager, you can select a Policy Enforcer profile and click **Test Run** on the ribbon to perform a job that checks users based on the rules configured in the profile. After the test run is complete, you can click **Show Report** on the ribbon to view the result report and proceed with the operations you wish to perform.

- Auditor Reports now support filtering and reporting the user activities of viewing documents and downloading documents.

- In Identity Manager, there is now support for connecting Office 365 via specifying user credentials on Exchange Online PowerShell.

- Added the **Enable Auditing** setting in the **Create or Apply Profile** page to support automatically checking and enabling audit settings for all of the nodes where a Policy Enforcer profile is applied.

- Added the **Managed Metadata Service Settings** in Content Manager which enables you to copy/move the managed metadata services during jobs.

- In Identity Manager, you can now add user scope to a Policy Enforcer profile by selecting a user set and a user filter.

Known Issues

- In the Version Settings interface, if the **Set All to Default** link is clicked in any of the Content Approval, Document Version History, or Draft Item Security sections, then all three of these sections will have their settings set to default. This is an API limitation.

- When copying a large amount of items (usually more than 5,000 items) to the destination, you might not be able to access the destination site. An error will prompt you saying, **429 TOO MANY REQUESTS**. To avoid this error, AvePoint recommends that you do not run large jobs during production hours.

This is a SharePoint throttling limitation, refer to https://msdn.microsoft.com/EN-US/library/office/dn889829(v=office.15).aspx for details. After the job completes, the access to the destination site will be okay.

- DocAve Online does not support restoring the SharePoint Online App or AppData backup data from one site collection to another site collection that is in a different tenant group.

- When configuring the physical device of the SFTP storage type and the SFTP server is freeSSHd, testing both the Password and the Private Key File (a .ppk file) at the same time will fail the test. DocAve Online SFTP only supports the private key file in .openssh format. The private key files in .ppk format generated by PuttyGen are not supported. As a workaround, if your private key file is in .ppk format, use PuttyGen to convert it to an .openssh file.

- If there are network disruptions during use there is a possibility that the "Job Has Started" or other operation indicators may not show in the notification pane. While the notification may fail to appear the job may have successfully started and will be tracked in the DocAve Online Job Monitor. It is recommended you check the job monitor before trying to restart an operation or export a new report.

- If the SharePoint Online site collection URL contains the special character "~", the storage quota of the site collection cannot be reported in the **Report Center > Administration Report > Configuration Report**. This issue is caused by a SharePoint Online API limitation.

- If a user creates a plan or profile with a name that contains "workflow;open a", an error message appears after saving the plan or profile. The words "workflow;open a" trigger the rule of Windows Firewall.

- DocAve Online only supports users with site collection administrator or above permissions to register SharePoint Online site collections.

- DocAve Online does not support restoring the Approval Status of the items in Discussion Boards.

- Breaking the inheritance of a list that contains more than 5,000 items through SharePoint Online will fail a job. This issue is due to a SharePoint Online limitation.

- Due to a SharePoint Online client API limitation, the properties of **Number of items to display in list view web part for this view: and Field to display in mobile list simple view:** cannot be obtained for backup.

- When configuring a filter policy for the **Number** column with a percentage, the column value must be in a decimal format instead of a percentage in order for the filter policy to be configured correctly and properly run any jobs.

- When merging a source site to a destination site collection, the source site administrator is not promoted to the destination site collection administrator, and therefore the source site administrator cannot access the destination site collection. The source site inherits permissions from its site collection. As a workaround, copy/move all

of the source permissions to the destination, and select the source site collection as the source node.

- Site language settings cannot be backed up or restored due to a limitation of SharePoint API. **SharePoint API. SharePoint.Client.Web** does not have the AlternateUICultures attribute. For example, if you configure the language settings in a source team site, use Content Manager to attach the source site to a destination site, and set **Merge** as the container level conflict resolution and **Overwrite** as the content level conflict resolution, the source language settings are not copied to the destination.

- Limited Access permission is not supported for restoring due to a Client API limitation. For example, in a source site, if you break the permission inheritance of an item, add a security group, edit the permissions (Limited Access permission is a mandatory selection by SharePoint Online), and use Content Manager to merge the source site to a destination site selecting **Merge** as the container level conflict resolution and **Overwrite** as the content level conflict resolution, the Limited Access permission is not copied to the destination.

- Audit settings are not supported for restoring. The source site collection audit setting cannot be backed up and restored to a destination. Due to limitations of the Client API, **Microsoft.SharePoint.Client.Site**'s attribute of **Audit**, **TrimAudiLog**, and **Site.AuditLogTrimmingRetention** cannot be retrieved during a restore.

- Personal Views are not supported because it is a private resource and cannot be accessed by other users. For example, if you select a list as the source node, manually enter the list as the destination node, select **Merge** as **Container level conflict resolution** and **Overwrite** as **Content level conflict resolution** in **Wizard Mode**, select **Include list view**, and then run a copy or move job, the Personal View of the user who does not register site collections is not copied or moved to the destination.

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