

File Share Navigator Online

Release Notes

Service Pack 5

Release Date: February 2017

New Features and Improvements

- Files can now be downloaded by clicking the link in the **Download Link** column.
- Files can now be previewed by clicking the link in the **Preview Link** column.
- Support using File Share Navigator Online in the New Experience version of SharePoint Online libraries.
- Support synchronizing metadata in every synchronization job by configuring the web.config file and the **ForceSyncPermissionList.csv** file.
- Support configuring the WebDAV connection path in the metadata file.
- Support setting up pruning rules for scheduled synchronization jobs.
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Known Issues

- When the URL length of folder being synchronized exceeds the threshold, the synchronization will fail.
Root cause: The send request of the synchronization operation has a limit of the request content length, it will truncate the URL if it exceeds the limit, which makes it cannot find the right folder URL during synchronization.
Workaround: You can modify the **maxQueryStringLength**, **maxUrlLength**, and **maxQueryString** nodes in the **web.config** file to adjust the threshold.
- A File Share Navigator Online list cannot be created in the SharePoint Online personal sites.
Root Cause: The setting **Allow users to run custom script on self-service created sites** is disabled by default, which causes this issue.
Workaround: Click the app launcher icon in the upper-left corner in SharePoint Online and select the **Admin** tile. The **Office 365 admin center** appears. In the lower-left navigation, expand **Admin** to select **SharePoint** to open the **SharePoint admin center**. On the **SharePoint admin center** page, under **Custom Script**, select **Allow users to run custom script on self-service created sites** and click **OK** to enable this setting. After the setting takes effect in 24 hours, the File Share Navigator Online list is able to be created under the personal sites.
- File Share Navigation Online fails to perform the metadata synchronization job with metadata file whose name contains non-ASCII characters and has been configured through Excel.
Root cause: The encoding format of the metadata template file is UTF-8 while the encoding format is changed after the .csv file is configured through Excel. However, when performing the synchronization job, File Share Navigation Online still uses the UTF-8 encoding format to read the file.
 1. After configuring the .csv file with Excel, open the .csv file with **Notepad**.
 2. Select **File > Save As** and select **UTF-8** from the **Encoding** drop-down list.
 3. Click **Save** and click **Yes** to replace the existing .csv file.
 4. Perform the synchronization job again.

- When synchronizing a large amount of files via manual synchronization, the job may be timed-out.

Workaround:

Use scheduled synchronization instead of manual synchronization.

- When a folder's relative URL against the top-level site is very long, the following actions will fail in this folder as the folder cannot be found: **Synchronize Current Folder**, **Synchronize Current Folder and Subfolders**, **Upload Document**, **Upload Multiple Documents**, and **New Folder**.
Root cause: The relative URL is too long and must not exceed 255 characters, the folder cannot be found because calling the SharePoint API has truncated the URL.
- A File Share Navigator Online list cannot be created under a site collection that is created automatically by SharePoint Online. This is due to the setting **Allow users to run custom script on self-service created sites** being set to disabled by default. You may apply the following workaround to bypass this setting: Click the app launcher icon in the upper-left corner in SharePoint Online and select the **Admin** tile. The **Office 365 admin center** appears. In the lower-left navigation, expand **Admin** to select **SharePoint** to open the **SharePoint admin center**. On the **SharePoint admin center** page, under **Custom Script**, select **Allow users to run custom script on self-service created sites** and click **OK** to enable this setting. The setting will take effect in 24 hours, and the File Share Navigator Online list can then be created under the default site collection.

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